



Windows 11 Commercial FAQs

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Top questions

When can I buy a PC with Windows 11?

PCs with Windows 11 pre-installed will be available later this year.

Where can I buy a PC with Windows 11?

PCs with Windows 11 will be available from a broad selection of retailers and our partners later this year. More details will be coming soon.

How will I know when the upgrade is available for my Windows 10 PC?

We'll send you a notification once your eligible PC has been tested and validated for the free upgrade. Or you can go to Windows Update and see for yourself. Please note that a significant download is required to complete this upgrade. ISP fees may apply in areas where the internet is metered.

I am buying a new PC now; will it be eligible for the free upgrade?

Most devices available for purchase now will be upgradeable to Windows 11. Look for devices that indicate that they are eligible for the upgrade. You can also ask your retail sales professional or the PC manufacturer (OEM) to confirm. Please note, after Windows 11 is released, Windows Update will confirm when the free upgrade is available for your PC. ISP fees may apply for any upgrade occurring in locations with metered internet.

What edition of Windows 11 will I get when I upgrade?

The upgrade to Windows 11 is for the same edition as you have on your Windows 10 device. Devices with Windows 10 Pro installed will be upgraded to Windows 11 Pro. Devices running Windows 10 Enterprise will upgrade to Windows 11 Enterprise. Windows 11 Pro will not offer Windows 11 Pro in S mode, so you will need to switch out of S mode to upgrade.

What is an update vs an upgrade?

An update is a change within a version of a Windows product. For example, moving from Windows 10, version 2004 (the Windows 10 May 2020 Update) to Windows 10, version 20H2 (the Windows 10 October 2020 Update). An upgrade is when you change OS versions, for example moving from Windows 10 to Windows 11, or when you upgrade to a higher edition within the same OS version (e.g., Windows 10 Home to Windows 10 Pro).

What are the benefits of Windows 11 over Windows 10?

Windows 11 offers new productivity features and functionality designed to meet the challenges of the hybrid world, with a completely refreshed look and feel that helps you get more done with less stress. Learn more about what's new with Windows 11 Pro at <https://aka.ms/next-for-windows> and Windows 11 Enterprise at <https://aka.ms/Windows/web001>.

With Windows 10, Microsoft forced me to make significant changes to my IT processes, management approach and tooling, what will this new version require me to change?

Windows 11 is based on the same foundation as Windows 10, so it will support the same management tools that you use today with Windows 10.

Will my current Windows 10 applications, devices, and accessories work with Windows 11?

Yes, most applications, devices, and accessories that worked with Windows 10 will be compatible with Windows 11. You can also check with the software, device, or accessory manufacturer to confirm compatibility.

Will all my third-party Windows 11 security solutions continue to work across Windows 10 and Windows 11? To support Windows 11, will I have to upgrade those solutions to the latest and greatest before they are supported on Windows 11 and Windows 10?

Most software and accessories that worked with Windows 10 are expected to work with Windows 11. Check with your software publisher or accessory manufacturer for specific details on your products.

When will the upgrade be available for my current Windows 10 PC?

The upgrade is expected to be available in early 2022. Not all eligible Windows 10 PCs will be offered the upgrade at the same time. To see if your PC is eligible, download the PC Health Check app at <https://aka.ms/GetPCHealthCheckApp>. Once the upgrade rollout has started, you can check the status of your device by navigating to Windows Update in settings.

What are the basics of the free upgrade offer for Windows 11?

The upgrade to Windows 11 is available for devices running Windows 10, version 20H1 or newer, on eligible hardware. Please view <https://www.microsoft.com/windows/windows-11-specifications> to access the full minimum hardware requirements and specs.

What are the benefits and value proposition of Windows 11 for the Enterprise?

Windows 11 provides a familiar modern and refreshed interface that helps increase productivity and enhances the collaboration experience for end users while maintaining consistent management for IT managed devices.

What is the upgrade path from Windows 10 to Windows 11? My company still has some Windows 7 devices. If they meet the hardware floor, can these be upgraded directly to Windows 11?

Most devices available for purchase now will be upgradeable to Windows 11. You will have the option to upgrade, clean install, or reimage Windows 10 devices to move to Windows 11. For Windows 7 devices that meet hardware requirements, you will need to clean install or reimage to go directly to Windows 11. Please view <https://www.microsoft.com/windows/windows-11-specifications> to access the full minimum hardware requirements and specs.

What is the activation & provisioning process for my remote users? Is it the same as Windows 10?

Windows 11 has been built on the same core as Windows 10, so you'll continue with the same experience you're accustomed to.

I use Windows Autopilot to provision devices for end users, will Windows Autopilot be available for Windows 11?

Yes, you will be able to use Windows Autopilot for Windows 11 devices.

Why did Windows choose to introduce a new Windows? I thought Windows 10 was going to be the last version.

The goal with Windows is still the same, regardless of number. Our commitment to drive innovation, bring people together and build the best version of Windows remains. We said we would always update Windows, of course we're going to innovate, move people forward, commitment to give people the best version of Windows remains.

What does this announcement mean for the roadmap for Windows 10?

Windows 10 remains supported through October 14, 2025, as originally announced at its launch. Customers using long term service releases (LTSC and LTSCB) will continue to be supported through those published end of support dates.

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Purchase questions

When can I buy a PC with Windows 11?

PCs with Windows 11 pre-installed will be available later this year.

How much will a Windows 11 PC cost?

The upgrade from Windows 10 to Windows 11 will be available for free on devices that meet the minimum technical specifications found at <https://www.microsoft.com/windows/windows-11-specifications>¹. New devices that come with Windows 11 preinstalled will be available at a variety of price points to fit your budget, as they are today with Windows 10. For devices that meet the minimum specifications but don't have Windows 10 installed, standalone versions of the Windows 11 retail and education packages will be available for purchase in 2022, with pricing shared at that time.

¹Internet access required and ISP fees may apply.

Where can I buy a PC with Windows 11?

PCs with Windows 11 will be available from a broad selection of retailers and our partners later this year. More details will be coming soon.

Is there a deadline for the free offer? Will I have to pay to upgrade?

The free upgrade offer does not have a specific end date for eligible systems. While Microsoft reserves the right to eventually end support for the free offer, it wouldn't be until at least one year after General Availability (the date when Windows 11 first becomes available to the public).

Will there be any discounts on Windows 10 devices after you announce the new Windows?

Discounts and offers are up to each OEM, retailer, and local team to determine.

How much will it cost to upgrade?

There is no cost to upgrade for eligible devices to Windows 11¹. Only Windows 10 PCs that are running the most current version of Windows 10 and meet the minimum hardware specifications will be eligible to upgrade. You can check to see if you have the latest updates by navigating to Windows Update in settings. Please view <https://www.microsoft.com/windows/windows-11-specifications> to access the full minimum hardware requirements and specs.

¹Internet access required and ISP fees may apply.

What happens to Windows 10 devices when the Windows 11 Release ships?

Commercial customers can choose if and when their devices are upgraded via their preferred management tool, such as Microsoft Intune and Microsoft Endpoint manager.

Can I use Windows 11 on my Mac?

The best way to experience Windows 11 is on the new hardware that it was created for it. Using Windows 11 on a Mac is not a scenario supported from Microsoft.

What are the major differences between Windows 11 and Windows 10? Why should I upgrade?

Windows 10 launched six years ago. Since then, there has been a lot of hardware innovation. With Windows 11 every detail has been considered. It has the power and security you crave in a redesigned and refreshed look. Plus, it comes with new tools, sounds, and apps.

What are the benefits of Windows 11 over Windows 10?

Windows 11 offers new productivity features and functionality designed to meet the challenges of the hybrid world, with a completely refreshed look and feel that helps you get more done with less stress.

Learn more about what's new with Windows 11 Pro at <https://aka.ms/next-for-windows> and Windows 11 Enterprise at <https://aka.ms/Windows/web001>

I am buying a new PC now; will it be eligible for the free upgrade?

Most devices available for purchase now will be upgradeable to Windows 11. Look for devices that indicate that they are eligible for the upgrade. You can also ask your retail sales professional or the PC manufacturer (OEM) to confirm. Please note, after Windows 11 is released, Windows Update will confirm when the free upgrade is available for your PC. ISP fees may apply for any upgrade occurring in locations with metered internet.

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Why did Windows choose to introduce a new Windows? I thought Windows 10 was going to be the last version.

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Who is the target audience for Windows 11?

Windows 11 has been designed for every type of user across a variety of devices at a wide range of price points.

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Requirement questions

Which new Windows 10 PCs meet the minimum requirements? (How do I see if a new PC meets the minimum requirements?)

Most Windows 10 PCs that meet the minimum requirements for Windows 11 should be clearly marked with "Free Upgrade to Windows 11" when available. Certain features of Windows 11 require specific hardware beyond the "minimum" system requirements¹. To confirm these hardware requirements, visit <https://www.microsoft.com/windows/windows-11-specifications>. You can also ask your retail sales professional or PC manufacturer (OEM) to confirm compatibility.

¹Some features require specific hardware requirements beyond the minimum hardware requirements required to upgrade to Windows 11. Consult the list of full feature requirements for details:

<https://www.microsoft.com/windows/windows-11-specifications>

What are the minimum hardware requirements for Windows 11?

Please note that certain features require certain requirements. The minimum requirements for Windows 11 are as below:

Processor

- Please reference link: <http://aka.ms/CPUList> to identify the compatible processor or System on Chip (SoC)
- 64bit architecture
- 1Ghz clock speed
- 2 cores

Hardware

- 64GB drive
- 4GB RAM
- UEFI, Secure Boot capable & TPM 2.0
- >9" with HD Resolution (1366x768 equivalent)
- DirectX 12 compatible graphics / WDDM 2.x
- Connectivity required (Home Edition)

Please view <https://www.microsoft.com/windows/windows-11-specifications> to access the full minimum hardware requirements and specs.

Why is there a hardware floor for Windows 11 and how do I manage the future if my PC refresh cycle is 5 years?

Windows 11 is best experienced on new, modern hardware. If your devices do not meet the eligibility requirements, Windows 10 will continue to be supported through October 14, 2025.

With such a robust hardware floor requirement, what options do I have with regards to the frontline workers that only need a cost effective, internet-based device with simplified management capabilities?

Windows 11 will be a great experience across all supported hardware. We're working hard with our partners to provide great, modern devices at a range of price points.

Will my existing programs, hardware and drivers work on Windows 11?

Most software and accessories that worked with Windows 10 are expected to work with Windows 11. Check with your software publisher or accessory manufacturer for specific details on your products.

The hardware floor to run Windows 11 is published. What about the minimum disk requirements to host the OS and to support subsequent feature and quality updates?

The minimum storage drive requirement is 64GB for Windows 11. Ongoing requirements for feature and quality updates will vary but are generally expected to be similar to what we see today for Windows 10.

Can Secured-core PCs run Windows 11?

Yes, Secured-core PC devices were designed to run Windows 11.

What if my device is not upgradeable to Windows 11? Can I stay on Windows 10?

Yes. You can continue to use your PC with Windows 10. Windows 10 will continue to get monthly Quality Updates and Microsoft is planning to release a Feature Update in the second half of 2021 for Windows 10. Microsoft has committed to supporting Windows 10 through October 14, 2025 ([link](#)).

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Upgrade questions

When will the upgrade be available for my current Windows 10 PC?

The upgrade is expected to be available in early 2022. Not all eligible Windows 10 PCs will be offered the upgrade at the same time. To see if your PC is eligible, download the PC Health Check app at <https://aka.ms/GetPCHealthCheckApp>. Once the upgrade rollout has started, you can check the status of your device by navigating to Windows Update in settings.

Will my current Windows 10 applications, software or programs work with Windows 11? Will the AppAssure program support Windows 11?

Yes, Microsoft is committed to ensuring your applications work on the latest versions of our software and Windows 11 has been built with compatibility in mind. Our promise states that apps that worked on Windows 7/8.1/10 will work on Windows 11. If you have App Assure, Microsoft will help you fix them at no cost.

App Assure is a service that helps customers resolve application issues that they may experience when deploying the latest version of our software.

App Assure is available at no additional cost for eligible customers with 150+ seats. For more information on eligibility requirements, please navigate to [this page](#).

Visit the [App Assure page](#) and sign in to submit your request for assistance for a dedicated App Assure Manager. If you experience any issues submitting a request for assistance, please contact ACHELP@microsoft.com and one of our team members will assist you.

Can I get Windows 11 on my existing Windows 10 PC?

If your Windows 10 PC meets the minimum specifications for Windows 11, you should be able to upgrade. We've made it simple for you to see for yourself. Download the PC Health Check App <https://aka.ms/GetPCHealthCheckApp> to see if your PC meets the minimum specifications. Certain features of Windows 11 require specific hardware beyond the "minimum" system requirements. Please view <https://www.microsoft.com/windows/windows-11-specifications> to access the full minimum hardware requirements and specs.

How will I know when the upgrade is available for my Windows 10 PC?

We'll send you a notification once your eligible PC has been tested and validated for the free upgrade. Or you can go to Windows Update and see for yourself. Please note that a significant download is required to complete this upgrade. ISP fees may apply in areas where the internet is metered.

How will I know if my PC qualifies for the upgrade?

To see if your PC is eligible, download the PC Health Check app at <https://aka.ms/GetPCHealthCheckApp>. Once the upgrade rollout has started, you can check the status of your device by navigating to Windows Update in settings.

How long does it take to upgrade to Windows 11?

Timing will vary, particularly based on internet speed. Downloading and installing Windows 11 will most likely take longer than a typical Windows 10 feature update. You can use your PC while you're downloading it and then you have the option to schedule the install to happen at a specific time when you aren't planning on using your PC.

What edition of Windows 11 will I get when I upgrade?

The upgrade to Windows 11 is for the same edition as you have on your Windows 10 device. Devices with Windows 10 Pro installed will be upgraded to Windows 11 Pro. Devices running Windows 10 Enterprise will upgrade to Windows 11 Enterprise. Windows 11 Pro will not offer Windows 11 Pro in S mode, so you will need to switch out of S mode to upgrade.

Will I get all the features once I upgrade?

Generally, yes, once you have upgraded you will get all features available for the specific edition of Windows 11 that is installed on your device. There are some exceptions to this where additional requirements may apply. For example, if you do not have a touch monitor or display, touch will not be available on your device after upgrading. Please view <https://www.microsoft.com/windows/windows-11-specifications> to access the full minimum hardware requirements and specs.

Can I move back to Windows 10 after I upgrade my Windows 10 PC if I don't like Windows 11?

Yes, once you have upgraded to Windows 11, you have 10 days to utilize the rollback function to move back to Windows 10 while keeping files and data that you brought along with you. After that 10-day period, you will need to back up your data and do a "clean install" to move back to Windows 10.

Can I upgrade if I am running in S mode?

Windows 11 Pro will not offer Windows 11 Pro in S mode, so you will need to switch out of S mode to upgrade.

What is an update vs an upgrade?

An update is a change within a version of a Windows product. For example, moving from Windows 10, version 2004 (the Windows 10 May 2020 Update) to Windows 10, version 20H2 (the Windows 10 October 2020 Update). An upgrade is when you change OS versions, for example moving from Windows 10 to Windows 11, or when you upgrade to a higher edition within the same OS version (e.g., Windows 10 Home to Windows 10 Pro).

Generally, how new does my device need to be in order to upgrade to Windows 11?

Device age is not the only factor, but most devices sold in the last three years will upgrade to Windows 11. There are older devices that will also be able to upgrade. The best method to use in determining if your device is able to upgrade is to confirm that your device has the hardware required to run this new operating system. To quickly check, use the PC Health Check tool, which can be found at <https://aka.ms/GetPCHealthCheckApp>.

What happens if I buy a new device and it does not meet the minimum specs and is not eligible for upgrade to Windows 11?

Devices that do not meet the minimum specifications will continue on Windows 10, which will continue to be supported with security updates until October 2025. Please refer to the Windows 10 Lifecycle documentation at <https://docs.microsoft.com/en-us/lifecycle/products/windows-10-home-and-pro>.

How will I know what devices to purchase so I can get the upgrade?

All devices that meet the minimum specification will be eligible for the upgrade to Windows 11. Most eligible Windows 10 PCs will be clearly marked with a tag. Please view <https://www.microsoft.com/windows/windows-11-specifications> to access the full minimum hardware requirements and specs.

Will I have to upgrade my device?

Your device must meet the minimum hardware requirements for Windows 11. To confirm these hardware requirements, visit <https://www.microsoft.com/windows/windows-11-specifications>.

What will the customer experience be during upgrade?

The upgrade experience will be similar to a feature update in Windows 10. You will download the software while being able to continue to use your device¹. Once the update is downloaded and ready to install, you will be guided through the installation process through a series of screens and prompts. There will be at least one restart.

¹Internet access required and ISP fees may apply.

If I decline the upgrade, can I change my mind and upgrade later?

Yes. You can upgrade via the Windows Update section in Settings if you originally declined the offer.

What will happen to the files during upgrade?

By default, all your files and data will transfer. However, Microsoft recommends backing up your files before installation.

Are customers able to download the upgrade 'on demand'? Will there be ways that customers can find the upgrade prior to Intelligent rollout?

Yes, we plan to have options similar to those available today for updates to Windows 10: Upgrade Assistant (similar to Update Assistant) and the Media Creation Tool. We recommend, however, customers wait until they are notified through Windows Update that the upgrade is ready for their device. Note that there will be temporary blocks in some instances that will prevent the upgrade from completing installation.

Is Windows 11 a Windows 10 replacement?

Windows 11 is the next version of Windows 10. Microsoft will continue to support Windows 10 until October 14, 2025.

Is Windows 11 standard on all new PCs?

Eventually all new devices will be built and shipped with Windows 11. Commercial organizations should work with their device partners to understand what options are available for new PCs.

What devices and programs are compatible?

Most software and accessories that worked with Windows 10 are expected to work with Windows 11. Check with your software publisher or accessory manufacturer for specific details on your products.

Will the OS work better on new devices?

Windows 11 has been optimized for devices shipping with Windows 11. It will also be compatible with Windows 10 devices that meet the minimum hardware specifications. Please view <https://www.microsoft.com/windows/windows-11-specifications> to access the full minimum hardware requirements and specs.

What is the upgrade process like?

Customers will be offered the option to upgrade through Windows Update, similar to how Windows 10 feature updates are offered today. Please note that a significant download is required to complete the upgrade¹. For IT-managed devices, users should check with their IT organization for details on their rollout plan.

¹Internet access required and ISP fees may apply.

Will I have to sign back into all my applications if I upgrade?

No, generally, you will not have to sign back into your applications after upgrading.

What does this announcement mean for the roadmap for Windows 10?

Windows 10 remains supported through October 14, 2025, as originally announced at its launch. Customers using long term service releases (LTSC and LTSB) will continue to be supported through those published end of support dates.

What is the upgrade path from Windows 10 to Windows 11? My company still has some Windows 7 devices. If they meet the hardware floor, can these be upgraded directly to Windows 11?

Most devices available for purchase now will be upgradeable to Windows 11. You will have the option to upgrade, clean install, or reimage Windows 10 devices to move to Windows 11. For Windows 7 devices that meet hardware requirements, you will need to clean install or reimage to go directly to Windows 11. Please view <https://www.microsoft.com/windows/windows-11-specifications> to access the full minimum hardware requirements and specs.

My company still has some Windows 7 devices. If they meet the hardware floor, can these be upgraded directly to Windows 11?

For Windows 7 devices that meet hardware requirements, you will need to clean install or reimage to go directly to Windows 11. Please view <https://www.microsoft.com/windows/windows-11-specifications> to access the full minimum hardware requirements and specs.

What are the benefits and value proposition of Windows 11 for the Enterprise?

Windows 11 provides a familiar modern and refreshed interface that helps increase productivity and enhances the collaboration experience for end users while maintaining consistent management for IT managed devices.

If a remote end user purchases a Windows 11 device, can I move them back to my Windows 10 standard and how?

Downgrade rights are available with Windows 11 Pro OEM-licensed devices. You can downgrade to any version of Windows Pro/Professional that has not reached its end of support date. You will need to reimage or clean install a Windows 11 device to downgrade it to Windows 10. Downgrade rights are also available through Microsoft Volume Licensing (check your agreement for more details).

Are there specific Windows 11 commercial preview programs where I can get early access?

Shortly after announcement, Windows 11 preview will be available in the regular Windows Insider channel. In August, we will have a commercial preview, where we will make Windows 11 bits available via Windows Update to Release Preview, to WSUS in the Windows Insider Pre-release category, ISOs available on the Windows Insider ISO Download page, and images available on Azure Marketplace to be used with Azure Virtual Desktop. In addition to making these available, we will be providing CSS support for these builds so if you run into an issue we can provide free assistance. Issues can also be reported via Feedback Hub.

Are there any geographical restrictions for Windows 11 deployments?

There are no new geographical restrictions for Windows 11, compared to those for Windows 10. The guidelines related to exporting Microsoft Products can be found at <http://www.microsoft.com/en-us/exporting>.

Will all my third-party Windows 11 security solutions continue to work across Windows 10 and Windows 11? To support Windows 11, will I have to upgrade those solutions to the latest and greatest before they are supported on Windows 11 and Windows 10?

Most software and accessories that worked with Windows 10 are expected to work with Windows 11. Check with your software publisher or accessory manufacturer for specific details on your products.

Do any specific rollback or upgrade recover mechanisms exist?

The Windows 11 upgrade has a 10-day rollback period, similar to what is offered today for Windows 10 updates.

Will features on demand (FODs) and language packs (LPs) be installed and updated like Windows 10?

Yes, however, language packs and features on demand will ship as a different ISO.

Will Known Issue Rollback (KIR) function on Windows 11?

Yes, the Known Issue Rollback will function on Windows 11.

What's going to happen with kiosk mode?

Windows 11 is committed to support all of the commercial scenarios that we supported in Windows 10, which includes kiosk mode. In this initial Windows 11 release, we are supporting single app kiosk mode. In the future, we plan to support multi-app kiosk mode.

Are Windows Insiders able to be on Windows 11 prior to General Availability (GA)?

Windows 11 will be available to Windows Insiders in the Dev and BETA Channels prior to GA. Certain system requirements will be required for participation.

What happens to Insiders already installing Windows 11 builds on PCs that don't meet the new hardware requirements?

For those Insiders already on a version of Windows 11, but not meeting system requirements, they will be allowed to preview Windows 11 devices until General Availability, where they will then be opted out of flighting, not eligible for future Windows 11 preview builds and offered a build of Windows 10 (21H1) to get them on a supported path and allowed to preview Windows Insider builds in our Release Preview Channel.

If I'm upgrading from Windows 10 to Windows 11, can I change editions at that time (e.g., from Home or Education to Pro)?

If you have Windows 10 Pro, you'll upgrade to Windows 11 Pro. You can then step up to Windows 11 Enterprise. If you have Windows 10 Home, you'll upgrade to Windows 11 Home. You can then step up to Windows 11 Pro.

Can Enterprise customers get the upgrade?

Enterprise customers are eligible per the terms of their current licensing agreement.

Will there be an evaluation version of Windows 11?

Yes, you can take advantage of the Windows Insider Program to evaluate builds of Windows 11 just as we do today for Windows 10.

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Management questions

Who do I contact if I have issues in upgrading to Windows 11 or general support questions?

Please visit support.microsoft.com if you need assistance.

With Windows 10, Microsoft forced me to make significant changes to my IT processes, management approach and tooling, what will this new version require me to change?

Windows 11 is based on the same foundation as Windows 10, so it will support the same management tools that you use today with Windows 10.

How does Windows 11 impact my current deployment of Windows 10?

Windows 11 and Windows 10 can be deployed, managed, and serviced in the same way, as both versions of Windows use the same deployment, management, and servicing tools. In terms of deployment, you can consider Windows 11 and Windows 10 as two different releases of the same OS.

Can I run both Windows 11 and Windows 10 in parallel? If so, do I use the same process and tools to manage both?

Yes, Windows 11 is based on the same foundation as Windows 10, so they can coexist and will use the same processes and tools to manage them.

Given the new normal of the hybrid workforce and my strategy for my remote users, how will Windows 11 impact their ability to continue business as usual? Any changes in VPN connectivity, remote management, update compliance, and security tools?

Windows 11 is built on the trusted Windows 10 core so your experience will feel familiar, even as you enjoy the new productivity features.

What is the activation and provisioning process for my remote users? Is it the same as Windows 10?

Windows 11 has been built on the same core as Windows 10 so you'll continue with the same experience you're accustomed to.

I use Windows Autopilot to provision devices for end users, will Windows Autopilot be available for Windows 11?

Yes, you will be able to use Windows Autopilot for Windows 11 devices.

As an IT Pro, can I manage or remove certain new features in Windows 11 that I may not want in my install base or to expose to my users?

Similar to previous versions of Windows, IT will have control over certain policies that will effectively manage or remove certain features. Windows 11 has been built on the same core as Windows 10, therefore, you will continue with the same experience you're accustomed to on Windows 10.

Will existing identity solutions continue to work as they do with Windows 10, example AAD, Hybrid, MSA, etc.?

Windows 11 has been built on the same core as Windows 10, therefore, you will continue with the same experience you're accustomed to on Windows 10.

Will there still be a combined LCU and SSU package capability?

Yes. Windows 11 will continue to support one cumulative package where we will deploy all LCUs and SSUs (if applicable) together as a single package to Windows Server Update Service (WSUS) and Catalog and have them orchestrated on the device. This capability is also the default for those updating from Windows Update.

Can I downgrade the Windows 11 version to Windows 10 during the Windows Autopilot OOB?

You will need to clean install a Windows 11 device to downgrade it to Windows 10.

How can I ensure that my settings configurations stay the same from Windows 10 to Windows 11?

Your settings will remain the same if you upgrade from Windows 10 to Windows 11.

How will update management look for environments with mixed Windows 11 and Windows 10 populations?

You can use your current management tools and processes to manage quality updates for both Windows 10 and Windows 11, in addition to using them to move between the two products.

Will Delivery Optimization handle it and if so, in exactly the same way?

Yes, Delivery Optimization will support Windows 11 as we do today with Windows 10.

Will I be able to manage my Windows environment with MEM in the same way, or will there be changes?

In Configuration Manager, you can manage exactly the same way you do today. Simply sync the new Windows 11 Product category.

In Intune, you will need to leverage target version, if you are not already, to upgrade from Windows 10 to Windows 11. While feature update deferrals are great for moving you to newer versions of your current product (e.g. Windows 10, version 20H2 to 21H1) they are not able to move you between two different products. You will continue being able to manage quality updates for Windows 10 and Windows 11 the same way as you do today.

Test out either experience by joining the Windows Insider Program (either by syncing the Windows Insider Pre-release category in WSUS or by selecting "Manage preview builds – Release Preview").

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Accessory questions

Will Windows 11 work with my accessories?

Most software and accessories that worked with Windows 10 are expected to work with Windows 11. Check with your software publisher or accessory manufacturer for specific details on your products.

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Licensing questions

Will I get Windows 11 as part of my Microsoft 365 license?

Microsoft 365 licenses that include Windows licenses will allow you to run Windows 11 on supported devices.

Where can I find the EULA for Windows 11?

The EULAs for Windows 11 will be published to this site some time before October: [Microsoft License Terms](#)

How can I accept the EULA for Windows 11 on behalf of the devices within my organization?

If the organization is using WUfB, the EULA is automatically accepted when IT admins use the Target Version policy to offer Windows 11. If the organization is using WSUS, the EULA needs to be accepted through the WSUS console (or ConfigMgr UI if the organization is using that) before Windows 11 can be approved for deployment.

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Experience questions

Is there a tutorial for how to use the new OS? Where can I find out more?

We are in the process of developing learning modules which will be made available on the Microsoft Learn site at <https://learn.microsoft.com/>.

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